

Contract & Terms and Conditions of Training between Egnatia Aviation Ltd and

Student Name:

Course(s):

We would like to ask you to read and sign the following document which outlines our code of conduct and Terms and Conditions here at Egnatia Aviation. Each of the items helps us ensure we provide the best service possible to you.

The Student agrees to enrol and pursue flight and academic/ground school training offered by Egnatia Aviation according to the terms and conditions set hereunder in this agreement.

1) The Student must meet all minimum course requirements, including pre-entry and licence issue, as specified by the Hellenic Civil Aviation Authority (HCAA) and the Joint Aviation Authority (JAA/EASA).

2) An initial payment of €1,000 is due in advance of the Course start date to reserve a place on that Course. This payment consists of a €500 deposit which shall be returned upon completion of the Course and may not be set off by the Student against any Course fees, save that Egnatia Aviation may deduct any amount owing to Egnatia Aviation by the Student prior to returning the deposit, and a €500 initial payment towards the training. The purpose of this initial payment is to cover the cost of any training materials provided prior to the Course start date. Academic fees including all ground school courses are payable in full prior to course commencement. The Student's flight/simulator training account must remain in credit throughout the course with sufficient funds available to cover the cost of his/her next sortie. The Student is advised that interest will be charged on any balance outstanding at the monthly rate of Bank of Greece Base Rate plus 5%, this interest will be charged pro rata.

3) Egnatia Aviation reserves the right to vary its standard price list during the Course by giving reasonable notice to the Student. Such varied prices shall apply to all subsequent parts of the Course except when fees have been agreed and paid in advance.

4) The Student acknowledges that fees for additional training beyond the training course outlined during course enrolment will be charged at the current published rates. Furthermore, in the event that the training included in a specific Training Package is not fully completed for whatever reason, all training, accommodation and materials issued will be charged at the current Pay-As-You-Go published rates, plus VAT, if applicable, at the current. Egnatia Aviation reserves the right to substitute aircraft of equal or higher configuration in order to complete the training requirements.

5) The Student acknowledges that in the event the Student terminates the course for any reason or is terminated from training by Egnatia Aviation, the Student agrees to comply with the following refund policy:

No refund is available for academic ground school courses once commenced. Cancellation of flight/simulator training courses prior to commencement will result in forfeiture of the €1,000 course deposit. Students who leave a flight course prior to course completion will be refunded any unused monies in their account, excluding the initial €500 course deposit and a €300 administration fee for the correlation of Student records.

6) The Student acknowledges that all flight and academic training is integrated in to the course of instruction offered by Egnatia Aviation and may not be pursued separately by the Student.

7) The Student is hereby notified that the training period for which these terms and conditions cover begins on the programmed start date and is open ended with respect to the course completion date. The Student agrees to attend Egnatia Aviation for the duration of the course with normal operating hours being between 08:00 and 20:00 Monday to Friday. Weekends and out of normal operating hours flight operations may be conducted on an as required basis whenever the weather or operational considerations are a factor. Egnatia Aviation reserves the right to modify its operating schedule and flight training shifts, at its sole discretion. We kindly ask the Student to inform Egnatia Aviation of any absences during any elements of training. Any absences from planned tuition may well require extra hours to be made up at the end of the course and as such any rescheduling of lessons as a result of the Student failing to attend tuition may result in additional charges being applied at the current published rates.

8) Egnatia Aviation reserves the right at its sole discretion to terminate the Student's enrolment in the event the Student violates the policies and agreements set forthwith. The termination will apply if the Student fails to make themselves available for scheduled training, demonstrates unsatisfactory progress due to failure in applying him/herself, not completing study assignments, tardiness or absence, improper or irresponsible attitude, any drug or alcohol related activities, incapacitation or inability to maintain a medical certificate, or English language barriers, or Egnatia Aviation otherwise at its sole discretion considers the Student's competencies, aptitude or character unsuitable for further training. The official training language is English.

9) The Student is expected during training to maintain a high standard of dress and appearance in keeping with their proposed profession. All students undergoing commercial training must wear a pilot's uniform during training. The uniform consists of a white pilot's shirt embroidered with the Egnatia Aviation logo and black trousers, black shoes and socks, and a black tie. For commercial training students Egnatia Aviation will provide, at the beginning of the Course two pilot shirts, one tie and the epaulettes.

10) The Student is expected to maintain a professional code of conduct at all times. Cell phones, personal computers and other electronic audiovisual equipment are not permitted in the classrooms. Physical violence against any person whilst undertaking any training at Egnatia Aviation will result in instant dismissal from the course. The Student has an obligation to exhibit the same code of conduct whilst residing in any accommodation whilst undertaking training with Egnatia Aviation. The Student will be held responsible for any damages to property. Please do not litter the buildings, gardens, parking areas and surrounds. No parcels, cartons, bicycles, bags or rubbish may be left in passages, on steps or anywhere else undesignated within the Egnatia Aviation and Airport facilities.

11) Consumption of alcoholic beverages is forbidden on Egnatia Aviation premises and must not be consumed within 12 hours prior to engaging in any school activity or training. Any use of drugs or excessive use of alcohol on or off the school premises will be grounds for immediate dismissal from the school. The Student is not permitted to smoke in any area other than those designated.

Egnatia Aviation FTO



12) School telephones, fax machines or computers cannot be used without prior approval. To ensure equipment remains 100% operational we request the Student reports any problems immediately to Egnatia Aviation reception or Egnatia Aviation staff. Please do not remove any items belonging to Egnatia Aviation without prior approval. Please consider the privacy of other facility users and we ask that no food and drink is taken into classrooms. Please ensure that any equipment and furniture is respectfully utilised.

13) In all cases of a grievance please try to sort out the problem with the person concerned first. In the unlikely event of any further grievance, please report it in writing to George Zografakis, Director for Egnatia Aviation.

14) All assessments are recorded and held on file. Should the Student fail an assessment or exercise they will be subject to a retake. Entry to the regulatory body examinations will be at the discretion of Egnatia Aviation, and Egnatia Aviation's conclusions on the Student's level of understanding and ability of the course. These conclusions will be in accordance with the legislation's laid down by the HCAA and JAA/EASA. Student records will reflect any uncompleted assessments. Assessments and their results count towards the overall assessment of the Student's abilities and therefore affect the Student's ability to sit examinations.

15) Where accommodation is provided by Egnatia Housing Services (EHS), Egnatia Aviation will provide 'shared' accommodation, consisting of a private bedroom but common kitchen and/or bathroom, for up to a maximum of three students. Single or family occupancies are available at an additional cost and are subject to availability. Linen, towels and basic kitchen utensils will be provided, but food, laundry and room service will not. The Student will be held responsible for any damages to property and materials provided. Egnatia Housing Services reserves the right to inspect the property at regular intervals with student notification, or without notice in the case of a suspected misconduct. Payment for the accommodation will be made in advance and the student must vacate the accommodation within two days from the course completion or the skill test, whichever the latest.

Students must at all times respect the privacy of others, look after all property, behave in a civilised manner, and must report any faults or damages immediately. Any use of drugs or excessive use of alcohol on the premises will be grounds for immediate dismissal from the school. The Student is not permitted to smoke in any area other than those designated.

16) During normal training days specified above (number 7), EHServices will operate a shuttle service between the accommodation and the school for the benefit of the tenants. This service will be provided at the beginning and end of each normal operating day, and if required, once early afternoon. Transportation will not normally be provided at other times.

17) Egnatia Aviation and the Student acknowledge and agree that there are risks and dangers associated with the operation of aircraft and, further, that many of these risks and dangers can not be avoided despite the exercise of reasonable care by the parties. To enrol in the course, the Student hereby assumes all risks, both known and unknown, associated with or related to the operation of aircraft. The Student further releases, prospectively, Egnatia Aviation from any claim, demand or liability which the Student might otherwise have against Egnatia Aviation and which claim, demand or liability legally arises out of the operation of aircraft. The Student acknowledges that he/she has read and understands that, by signing this agreement, he/she will be waiving the right to any recovery he/she might have against the school for personal injuries or damages which he/she may sustain arising out of or in the course of the operation of aircraft.

18) These terms and conditions, together with the contract for the training course to be provided constitute the entire agreement between the Student and Egnatia Aviation; any and all prior agreements, understandings, representations or statements, oral or written are merged herein. No employee, agent, or other representative of Egnatia Aviation has authority to verbally modify or waive any of its terms. Any modifications to or waiver of the terms of this agreement are invalid unless they are in writing and signed by a company Director.

19) The successful completion of the course of instruction, or any part thereof requires certain skills, motivation, aptitude, diligence and capacity to accept instruction on the part of the Student which can not be evaluated in advance. Accordingly, Egnatia Aviation can not and does not make any representations, promises or warranties concerning (a) the Student's ability to successfully complete the course of instruction, or any part thereof within a specified period of time; (b) the course time necessary to obtain one or more particular ratings; (c) the course time necessary to obtain a given number of flight hours and or (d) the course time necessary to successfully complete written test and flight tests. Egnatia Aviation does not guarantee course completion and can not guarantee the Students completion date. The Student acknowledges that any projected completion time is based on average Student performance in accordance with the training course outlined during course enrolment.

20) The Student acknowledges than no employee, agent or other representative of Egnatia Aviation has made any representations, promises or warranties to the Student concerning the course time necessary for his/her successful completion of the course of instruction, or any part thereof or to obtain a particular rating or to complete a given number of flight hours, or to successfully complete written test or flight tests. Egnatia Aviation does not guarantee employment to the Student on completion of training. Every reasonable effort will be made to assist the Student in attaining their goals.

21) In the event of any conflicts or inconsistencies between the terms of this agreement, the description of fees, housing provided, brochures, advertising material and any other documents pertaining to the Student's enrolment with Egnatia Aviation, the terms of this agreement shall prevail. Specific company policies notified to the students further define the services offered and operational procedures.

22) This agreement shall be interpreted by and construed according to the Laws of Greece without regard to is conflict of law principles that would make the same subject to the laws on any other jurisdiction. Venue of any action arising out of or relating to this agreement shall lie exclusively in Greece and the parties hereby expressly agree to submit themselves to the jurisdiction of Greek Law.

BY SIGNATURE AFFIXED HERE THE STUDENT ACKNOWLEDGES THAT HE/SHE IS AT LEAST 17 YEARS OF AGE AND HAS READ AND UNDERSTANDS THE AGREEMENT. THE STUDENT SHOULD RETAIN A SIGNED COPY OF THIS AGREEMENT

STUDENT

EGNATIA AVIATION

Signed

Signed

Name.....

Name.....

Date.....

Date.....